

RISD Counseling and Psychological Services

Students living in the state of Rhode Island can call 401-454-6637 or email counserv@risd.edu to schedule a remote (telecounseling) appointment Monday through Friday 8:30 AM - 4:30 PM.

All students can call 401-454-6637 or email counserv@risd.edu for case management referrals to local resources.

For after-hours support, students can use ProtoCall by calling 401-454-6637. This telephonic service provides crisis support and can aid students in any state.

Students living outside the United States can use ProtoCall for crisis support at +1-401-454-6637 (*International call rates apply outside of US*). If students living abroad are seeking ongoing therapy and services, please contact Oncall International at +1-603-952-2655 for support.

RISD Financial Assistance

You may be eligible for assistance through RISD's Student Emergency Fund for needs such as food, medical expenses or living expenses.

Contact Student Financial Services at sfs@risd.edu.

RISD Health Services

Call 401-454-6625 during business hours (8:30 AM - 4:30 PM, Monday through Friday) to speak with a nurse.

Some health concerns may be handled by phone call or via Zoom video call. Staff will schedule an appointment or share off-campus resources as appropriate.

Health Services is available to students both on- and off-campus.

On-Campus Meal Plan

You are still able to sign up for a meal plan to be able to pick up meals at Portfolio Café.

Contact Dining Account Manager Isabel Ferreira at iferreir@risd.edu.

RISD Community Cupboard

Located on the 3rd floor of 20 Washington Place. Use your RISD ID to access this food pantry Monday through Friday 8:00 AM - 5:00 PM.

Reminder: All students who have recorded hours in Workday for Spring 2020 will continue to receive a monthly paycheck based on average hours worked during the pay period 2/15/20 – 3/13/20. Students will continue to be paid through the end of the semester. If you have not already, please sign up for direct deposit on Webadvisor.

Rhode Island Community Resources

Off-Campus Rental Assistance

State courts will not process any residential evictions for the next thirty days ([Press Release 3/19/2020](#)). Payment and filing deadlines have also been extended past April 17.

For landlord issues with private housing rentals contact
RI Center for Justice 401-491-1101

Questions about COVID-19?

RI Department of Health

health.ri.gov/diseases/ncov2019/
401-222-8022

United Way of Rhode Island
Free, confidential assistance with finding many kinds of resources is available around the clock through the United Way of Rhode Island by calling 2-1-1.

When calling 211, the waiting period can be 15 to 30 minutes. Callers have the option of leaving a voicemail to receive a call back.

Reminder - Price gouging of essential commodities is illegal in Rhode Island.

RI Unemployment Website

www.dlt.state.ri.us/

RI Department of Human Services

www.dhs.ri.gov/Programs/index.php